

ORDERING & DELIVERY

For credit card orders, please include the name as it appears on the credit card.

Billing Address: **Ship To:** Billing Address ☐ or **Ship To:** ☐ Me at address below ☐ Gift recipient at address below

Name _____ Name _____

Address _____ Address _____

City _____ State _____ Zip _____ City _____ State _____ Zip _____

Phone _____ Fax _____ Phone _____ Fax _____

E-mail Address _____ Gift Message _____

Alternate Selections: When a bulb or plant you have ordered is not available, we reserve the right to provide another of similar attributes and pricing that will produce the same garden effect.

| Item # | Qty. | Item Description | Price each | Total |
|--|------|------------------|------------|-------|
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| | | | | |
| Product Total: | | | | |
| Packing & Delivery (see chart below): | | | | |
| SUBTOTAL: | | | | |
| Sales Tax: On deliveries to CT only. Add 6.35% of subtotal. (Please see your own state's requirements to determine whether you owe sales or use tax to your state.) | | | | |
| LESS: Redemption of Gift Certificate: or Merchandise Credit (Please enclose) | | | | |
| TOTAL BALANCE DUE: | | | | |

ORDERING DEADLINES FOR HOLIDAYS

Standard Delivery (3-7 business days unless noted in catalog)

Thanksgiving: 11/17 **Hanukkah:** 12/19 **Christmas:** 12/19
For states west of the Mississippi, Standard Delivery ordering deadlines are 2 business days earlier than the dates above.

Express Delivery (2-3 business days)

Thanksgiving: 11/20 **Hanukkah:** 12/20 **Christmas:** 12/20

Priority Delivery (1-2 business days)

Thanksgiving: 11/21 **Hanukkah:** 12/21 **Christmas:** 12/21

PACKING & DELIVERY CHARGE (PER ADDRESS)

| WHITE FLOWER FARM PRODUCT TOTAL | STANDARD (3-7 business days in transit) |
|------------------------------------|--|
| less than \$26.00 | \$7.95 |
| \$26.00 to \$29.99 | \$9.95 |
| \$30.00 to \$39.99 | \$14.95 |
| \$40.00 to \$49.99 | \$17.95 |
| \$50.00 to \$59.99 | \$18.95 |
| \$60.00 to \$69.99 | \$21.95 |
| \$70.00 to \$79.99 | \$24.95 |
| \$80.00 to \$99.99 | \$26.95 |
| \$100.00 to \$149.99 | \$28.95 |
| \$150.00 and over | 20% of total |

For Express delivery (3 business days in transit), add \$15 to Standard charge. For Priority delivery (2 business days in transit), add \$30 to Standard charge. Due to volatile energy costs, prices are subject to change.

Method of Payment:

☐ CHECK ☐ MONEY ORDER

☐ MASTERCARD ☐ VISA ☐ AMERICAN EXPRESS ☐ DISCOVER

Card #:

Security Code: Exp. Date: /

Signature: _____
(if paying by credit card)

Our Guarantee: We guarantee your complete satisfaction, or your money back.

Payment & Shipping: Please note that credit cards and PayPal are billed when orders are placed to reserve inventory. We cannot deliver plants or bulbs to Hawaii, Alaska, Puerto Rico, the Virgin Islands, PO boxes, APO/FPO/DPO, or addresses outside the U.S.

How to Order: Internet: whiteflowerfarm.com **Phone:** 1-800-503-9624 **Fax:** 1-860-496-1418

Hours: 9-5 Monday-Saturday, 12-5 Sunday EST; Nov. 25-Dec. 21, 9-6 daily

Mail: White Flower Farm, P.O. Box 50, Litchfield, CT 06759-0050

How We Deliver: Most orders travel via standard UPS. Express delivery is available for an additional fee except as indicated. **We require a street address** and will confirm shipment electronically if you provide your email address.

When We Deliver: We ship orders, weather permitting, as soon as individual items become available (see item descriptions for details). For most holiday-season items we offer 4 delivery choices: As Soon As Possible, Ships For Thanksgiving, Ships For Hanukkah, Ships For Christmas. Please be aware that we may begin shipping Hanukkah/Christmas orders as early as late November; many of our products are weather-sensitive and we err on the side of early delivery rather than risk delays due to cold or inclement weather later in the season. When weather does prevent timely delivery, we will notify both the purchaser and recipient.

☛ **Tender Plants:** Because of weather risk, we prefer to ship tender plants as soon as they become available for delivery (see individual items for details) and strongly recommend ordering prior to December 1 to avoid delay or disappointment. Please be aware that after approximately mid-November, all tender plant orders will be shipped immediately on receipt of order. Should weather delays occur, we will notify both the purchaser and recipient.

Customer Service: Email: custserv@whiteflowerfarm.com **Phone:** 1-800-411-6159

Gift Certificates: Gift certificates can be delivered via email (on a date of your choosing) or bundled with a copy of our latest catalog via USPS. Standard mail delivery of gifts certificates is free; expedited delivery is available for \$17.

HOW TO ORDER: INTERNET: whiteflowerfarm.com

PHONE: 1-800-503-9624 FAX: (860) 496-1418 •

MAIL: White Flower Farm, P.O. Box 50, Litchfield, CT 06759

Your Name:
Your Phone #:

Your Customer #:

| | | | | |
|---|---|--|------------|--------|
| SEND A GIFT TO: First Name: _____ Last Name: _____ Address Line 1: _____ Address Line 2: _____ City: _____ State: _____ Zip: _____ Daytime Telephone: (_____) _____ <small>Required for delivery.</small> Gift Message _____ | Item Number | Name of Item | Quantity | Amount |
| | | | | |
| | | | | |
| | SHIP TO ARRIVE BY: ____ / ____ / ____ Date | DELIVERY METHOD <input type="checkbox"/> Standard Delivery Charge (see chart on reverse side) <input type="checkbox"/> Express <input type="checkbox"/> Priority Sales Tax (deliveries to CT only, add 6.35%) GIFT CERTIFICATE AMOUNT (\$25 minimum, please) <input type="checkbox"/> Send to me <input type="checkbox"/> Send to recipient | Item Total | |
| | | Subtotal | | |
| | Total | | | |

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| METHOD OF PAYMENT <input type="checkbox"/> CHECK <input type="checkbox"/> MONEY ORDER | | Please note that credit cards are billed at <u>time of order</u> . | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> MASTERCARD <input type="checkbox"/> VISA <input type="checkbox"/> AMERICAN EXPRESS <input type="checkbox"/> DISCOVER | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Card Number | <table border="1"><tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr></table> | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Expiration Date ____/____ | Security Code | | | | | | | | | | <table border="1"><tr><td> </td><td> </td><td> </td><td> </td></tr></table> | | | | | | | | | | | | | | | |
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| Signature _____ Date _____ | | | | | | | | | | | | | | | | | | | | | | | | | | |

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| GRAND TOTAL (Sum of totals on this page) | |
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