

# ORDERING & DELIVERY

For credit card orders, please include the name as it appears on the credit card.

**Billing Address:** ☐ **Ship To:** Billing Address ☐

or **Ship To:** Me at address below ☐ Gift recipient at address below ☐

Name \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Email Address \_\_\_\_\_

Gift Message \_\_\_\_\_

Item #	Qty.	Item Description	Price each	Total
<b>Product Total:</b>				
Packing & Delivery (see chart below):				
<b>SUBTOTAL:</b>				
Sales Tax: On deliveries to CT only. Add 6.35% of subtotal. (Please see your own state's requirements to determine whether you owe sales or use tax to your state.)				
LESS: Redemption of Gift Certificate: or Merchandise Credit (Please enclose)				
<b>TOTAL BALANCE DUE:</b>				

## ORDERING DEADLINES FOR HOLIDAY

**STANDARD DELIVERY** (3-7 business days except where noted)

For states East of the Mississippi:

**Thanksgiving:** 11/16 **Hanukkah:** 12/7 **Christmas:** 12/18

For states West of the Mississippi:

**Thanksgiving:** 11/14 **Hanukkah:** 12/5 **Christmas:** 12/14

**EXPRESS DELIVERY** (2-3 business days)

**Thanksgiving:** 11/19 **Hanukkah:** 12/10 **Christmas:** 12/19

**PRIORITY DELIVERY** (1-2 business days)

**Thanksgiving:** 11/20 **Hanukkah:** 12/11 **Christmas:** 12/20

## PACKING & DELIVERY CHARGE (per address)

For Express delivery (3 business days in transit), add \$15 to Standard charge. For Priority delivery (2 business days in transit), add \$30 to Standard charge. Due to volatile energy costs, prices are subject to change.

WHITE FLOWER FARM MERCHANDISE TOTAL	STANDARD (3-7 business days in transit)
less than \$26.00	\$7.95
\$26.00 to \$30.00	\$9.95
\$30.01 to \$39.99	\$14.95
\$40.00 to \$49.99	\$17.95
\$50.00 to \$59.99	\$18.95
\$60.00 to \$69.99	\$21.95
\$70.00 to \$79.99	\$24.95
\$80.00 to \$99.99	\$26.95
\$100.00 to \$149.99	\$28.95
\$150.00 and over	20% of total

**Method of Payment:** ☐ CHECK ☐ MONEY ORDER

☐ MASTERCARD ☐ VISA ☐ AMERICAN EXPRESS ☐ DISCOVER

Card #:

Security Code:  Exp. Date:  /

Signature: \_\_\_\_\_  
(if paying by credit card)

**Our Guarantee:** We guarantee your complete satisfaction, or your money back.

**Payment & Shipping:** Please note that credit cards are billed when orders are placed to reserve inventory. We cannot deliver plants or bulbs to Hawaii, Alaska, Puerto Rico, the Virgin Islands, PO boxes, APO/FPO/DPO, or addresses outside the U.S.

**How to Order:** Internet: whiteflowerfarm.com

Phone: 1-800-503-9624 Fax: 1-860-496-1418

**Hours:** 9-5 Monday-Saturday, 12-5 Sunday EST; Nov. 24-Dec. 20, 9-6 daily

**Mail:** White Flower Farm, P.O. Box 50, Litchfield, CT 06759-0050

**How We Deliver:** Most orders travel via standard UPS. Express delivery is available for an additional fee except as indicated. **We require a street address** and will confirm shipment electronically if you provide your email address.

☛ **Tender Plants:** Because of weather risk, all tender plant orders will be shipped immediately on receipt of your order (see individual items on our website for ship dates) and we recommend ordering prior to December 1 to avoid delay or disappointment. When weather delays occur, we will notify both the giver and the recipient.

**Customer Service:** Email: custserv@whiteflowerfarm.com Phone: 1-800-411-6159

**Gift Certificates:** Gift certificates can be ordered and announced electronically any time. When you order online, you can send an immediate email notification of your gift, including your personal message. Standard delivery is free. (Express delivery is available for \$17.)