

# ORDERING & DELIVERY

For credit card orders, please include the name as it appears on the credit card.

**Billing Address:**  **Ship To:**  Billing Address  or **Ship To:**  Me at address below  Gift recipient at address below

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Phone \_\_\_\_\_ Fax \_\_\_\_\_  
 E-mail Address \_\_\_\_\_

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Phone \_\_\_\_\_ Fax \_\_\_\_\_  
 Gift Message \_\_\_\_\_

**Alternate Selections:** When a bulb or plant you have ordered is not available, we reserve the right to provide another of similar attributes and pricing that will produce the same garden effect.

Item #	Qty.	Item Description	Price each	Total
<b>Product Total:</b>				
Packing & Delivery (see chart below):				
<b>SUBTOTAL:</b>				
Where applicable, the tax on your gifts will be calculated at the time your order is placed. <i>Sales Tax may apply.</i>				
<i>LESS: Redemption of Gift Certificate: or Merchandise Credit (Please enclose)</i>				
<b>TOTAL BALANCE DUE:</b>				

**Our Guarantee:** We guarantee your complete satisfaction, or your money back. See our website for details.

**Payment & Shipping:** Please note that credit cards are billed when orders are placed to reserve inventory. We cannot deliver to PO boxes, or to addresses outside the continental U.S.

**How to Order:** *Internet:* whiteflowerfarm.com  
*Phone:* 1-800-503-9624 *Fax:* 1-860-496-1418

**Hours:** Monday-Saturday, 9-5 EST;  
 Nov. 26-Dec. 19, daily, 9-5 EST

**Mail:** White Flower Farm, P.O. Box 50, Litchfield, CT 06759-0050

**How We Deliver:** Most orders travel via standard UPS. Expedited delivery is available for an additional fee except as indicated, and includes expedited processing and shipping. **We require a street address** and will confirm shipment electronically if you provide your email address.

⊗ **Tender Plants:** Because of weather risk, all tender plant orders will be shipped immediately on receipt of your order, pending plant readiness (see individual items on our website for ship dates), and we recommend ordering prior to December 1 to avoid delay or disappointment. When weather delays occur, we will notify both the giver and the recipient.

**Customer Service:** *Email:* custserv@whiteflowerfarm.com  
*Phone:* 1-800-411-6159

**Gift Certificates:** Gift certificates can be ordered and announced electronically any time. When you order online, you can send an immediate email notification of your gift, including your personal message. Standard delivery is free (Express delivery is available for \$17.)

**Method of Payment:**  CHECK  MONEY ORDER  
 MASTERCARD  VISA  AMERICAN EXPRESS  DISCOVER

Card #:

Security Code:     Exp. Date:   /

Signature: \_\_\_\_\_  
 (if paying by credit card)

**PLEASE SEE OUR WEBSITE  
 FOR ALL HOLIDAY ORDERING DEADLINES**

**PACKING & DELIVERY CHARGE (PER ADDRESS)**

WHITE FLOWER FARM PRODUCT TOTAL	STANDARD SHIPPING
up to \$40.00	\$10.00
\$40.01 to \$59.99	\$16.00
\$60.00 to \$69.99	\$18.00
\$70.00 to \$79.99	\$22.00
\$80.00 to \$89.99	\$24.00
\$90.00 to \$149.99	\$28.00
\$150.00 and over	20% of total

For Express delivery (3 business days in transit), add \$15 to Standard charge. For Priority delivery (2 business days in transit), add \$30 to Standard charge. Due to volatile energy costs, prices are subject to change.

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 BY FAX: (860) 496-1418 • BY MAIL: White Flower Farm, P.O. Box 50, Litchfield, CT 06759-0050

Your Name:  
Your Phone #:

Your Customer #:

SEND A GIFT TO:   Daytime Telephone (_____) _____ Required for delivery. Gift Message _____	Item Number	Name of Item	Quantity	Amount	
	SHIP TO ARRIVE BY: _____ Date			Item Total	
	DELIVERY METHOD <input type="checkbox"/> Standard      Delivery Charge (see chart on other side) <input type="checkbox"/> Express <input type="checkbox"/> Priority			<b>SUBTOTAL</b>	
	*Sales Tax may apply (See note below) Gift Certificate Amount (\$25 minimum, please)			<b>TOTAL</b>	

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